

Senior Consultant

Lead Architect and Cloud Consultant with over 13 years of experience in Microsoft 365 configuration migration and infrastructure management. Proven expertise in Exchange mailbox migration for mergers, acquisitions, and divestitures, ensuring seamless transitions with minimal disruption. Skilled in conducting domain migrations between tenants, including shared email domain configurations across Exchange environments. Experienced in OneDrive and SharePoint site migrations, focusing on data integrity, compliance, and governance requirements. Adept at managing Microsoft 365 Groups, Teams, and Planner migrations, ensuring effective collaboration and communication during transitions. Strong hands-on experience in implementing Exchange Edge Transport for address rewriting and optimizing mail flow. Proficient in automating migration processes using PowerShell and Microsoft Graph APIs to enhance operational efficiency. Well-versed in security and compliance frameworks aligned with GDPR and HIPAA, ensuring data protection during migrations.

Profile

Education

B.E. Computer Science

Package experience

Microsoft 365 Cloud Consultant

Tech Stack

SharePoint Online Solution Design, Content Mapping Strategy and migration planning, Enterprise migration tools (e.g., ShareGate, Quest, AvePoint, or similar), Microsoft 365 + Azure integrated solutions, Exchange Online, SharePoint Online, Microsoft Teams, OneDrive, Tenant-to-Tenant (T2T) & Cloud Migration, Quest On Demand Migration / ShareGate, Microsoft 365 Copilot & Copilot Studio, Microsoft Purview, Defender for Office 365, PowerShell & Microsoft Graph API, Governance, Security & Compliance, End-user Adoption & Change Management

Employment history

- Company: Dynamics Monk
- Role: Lead Consultant
- Duration: Mar-26-Present

Professional Consultancy Experience

Area of expertise:

- Microsoft 365 Modern Work Enterprise expertise across Exchange Online, SharePoint Online, Microsoft Teams, OneDrive, Microsoft 365 administration, collaboration platforms, productivity solutions, and modern workplace transformation initiatives.
- Microsoft Entra ID Strong experience with Microsoft Entra ID (Azure AD), identity and access management, authentication, application access, security controls, user lifecycle management, and enterprise identity governance.
- Microsoft 365 Migration Hands-on expertise in tenant-to-tenant migrations, cloud migrations, Microsoft 365 workload transitions, migration planning, execution, validation, cutover activities, and post-migration support across enterprise environments.

- Migration Tools Experienced with Quest On Demand Migration and ShareGate for Microsoft 365 migrations, including mailbox, SharePoint, OneDrive, Teams, content assessment, migration execution, validation, troubleshooting, and reporting.
- Microsoft 365 Copilot Strong understanding of Microsoft 365 Copilot capabilities, enterprise AI adoption, Copilot readiness, user enablement, governance considerations, productivity scenarios, and integration of AI into modern workplace environments.
- Copilot Studio Experience designing and implementing Copilot Studio solutions, conversational AI agents, business process automation, knowledge integration, Power Platform connectivity, and enterprise AI use cases.
- Power Platform Hands-on expertise across Power Apps, Power Automate, and Power BI for developing business applications, workflow automation, analytics solutions, process optimization, reporting, and modern workplace productivity initiatives.
- Microsoft Purview Experience supporting Microsoft Purview capabilities for data governance, information protection, compliance management, retention, sensitivity labels, data classification, insider risk, and enterprise regulatory requirements.

Project Details:

Client : Enterprise

Role : M365 Lead

Client Profile: Designed and delivered an enterprise-scale Microsoft 365 tenant-to-tenant migration program for a global organization, enabling the seamless transition of collaboration and communication workloads.

Roles and Responsibilities:

- Designed end-to-end Microsoft 365 content migration architecture and developed migration strategies aligned with business and technical requirements.
- Led SharePoint Online solution design, content mapping, and phased wave planning to ensure smooth enterprise migration execution.
- Planned and executed Exchange Online mailbox, OneDrive, Teams, Microsoft 365 Groups, and Planner migrations using AvePoint FLY, MigrationWiz, and native Microsoft migration tools.
- Configured Exchange Edge Transport, DNS cutover, identity federation, and hybrid coexistence to support domain consolidation and tenant transitions.
- Automated migration validation, reporting, and administrative tasks using PowerShell and Microsoft Graph API to improve migration efficiency.
- Collaborated with business stakeholders, solution architects, and infrastructure teams to identify migration risks, define mitigation plans, and ensure successful project delivery.
- Ensured governance, security, compliance, permission integrity, and metadata preservation throughout the migration lifecycle.

Project Details:

Client : Enterprise

Role : Technical Specialist

Client Profile: Executed a large-scale enterprise collaboration modernization program involving the migration of 45,000+ users from Lync 2010 to Skype for Business and Microsoft Teams.

Roles and Responsibilities:

- Planned and executed enterprise-scale migrations from Lync 2010 to Skype for Business and Microsoft Teams, ensuring minimal downtime and business continuity.
- Engineered and supported Microsoft Teams and Exchange Online migration solutions while developing PowerShell automation scripts to streamline migration and administrative activities.
- Coordinated migration readiness, user validation, and data verification for the successful transition of 30,000 Office 365 users to Google Workspace.
- Implemented migration best practices, governance, security, and compliance controls to ensure data integrity and successful project execution.
- Created technical documentation, migration runbooks, deployment guides, and knowledge transfer materials to support project delivery and operational teams.

- Collaborated with business stakeholders, infrastructure teams, and project managers to resolve migration challenges, optimize workflows, and ensure successful Go-Live and post-migration support.
- Performed migration validation, issue resolution, user acceptance support, and Hypercare activities to ensure a smooth end-user experience.

Project Details:

Client : Enterprise

Role : Tech Lead

Client Profile: Led the modernization and optimization of the organization's enterprise messaging and collaboration infrastructure by managing Windows Server, Exchange Server, Active Directory, and Microsoft Teams environments.

Roles and Responsibilities:

- Managed and administered enterprise Windows Server, Exchange Server, Active Directory, and ADFS environments, ensuring high availability, security, and optimal mail flow performance.
- Evaluated, designed, and executed Microsoft Teams proof-of-concept (POC) initiatives to support collaboration modernization and Microsoft 365 adoption.
- Configured and maintained identity services, authentication mechanisms, and federation services to provide secure user access across enterprise applications.
- Developed operational documentation, infrastructure standards, deployment guides, and knowledge base articles to support administration and ongoing maintenance.
- Collaborated with infrastructure, networking, and engineering teams to troubleshoot complex issues, optimize server performance, and improve service reliability.
- Implemented server administration best practices, including performance monitoring, capacity planning, patch management, backup, disaster recovery, and security compliance.
- Provided technical leadership, production support, root cause analysis, and continuous service improvements while ensuring adherence to organizational governance and operational standards.

Project Details:

Client : Enterprise

Role : Sr. Engineer

Client Profile: Executed enterprise-wide Microsoft Office 365 migration initiatives for multiple customers by transitioning collaboration, messaging, and document management workloads from legacy platforms to Microsoft 365.

Roles and Responsibilities:

- Assessed customer environments and designed migration approaches for seamless transition to Microsoft Office 365 with minimal business disruption.
- Performed migration of Exchange mailboxes, SharePoint content, OneDrive data, and Microsoft Teams workloads from legacy platforms to Microsoft 365.
- Collaborated with cross-functional teams, business stakeholders, and technical specialists to plan migration schedules, resolve technical issues, and ensure successful project delivery.
- Developed migration documentation, technical runbooks, validation checklists, and knowledge transfer materials to support implementation and operational teams.
- Implemented migration best practices, including governance, security, compliance, permission validation, and data integrity throughout the migration process.
- Executed migration validation, issue resolution, Go-Live support, post-migration health checks, and Hypercare activities to ensure user satisfaction and operational stability.
- Automated administrative and migration-related activities using PowerShell, improving deployment efficiency and reducing manual effort.

Project Details:

Client : Enterprise

Role : System Administrator

Client Profile: Managed and maintained the organization's enterprise messaging infrastructure, ensuring high availability, secure email communication, and optimal server performance.

Roles and Responsibilities:

- Administered Microsoft Exchange Server, Windows Server, and Email Gateway infrastructure to ensure secure, reliable, and uninterrupted messaging services.
- Performed mailbox provisioning, recovery, backup validation, and disaster recovery activities while maintaining service availability.
- Monitored Exchange Server health, SMTP queues, database growth, and server performance to support capacity planning and infrastructure optimization.
- Troubleshoot email delivery issues, mail flow problems, and SMTP gateway incidents to maintain business continuity.
- Prepared operational documentation, standard operating procedures (SOPs), and knowledge base articles for infrastructure management.
- Worked closely with infrastructure, network, and security teams to resolve production issues and improve messaging system reliability.

Project Details:

Client : Enterprise

Role : Senior Escalation Engineer

Client Profile: Delivered enterprise-level support and migration services for Microsoft Exchange environments by implementing Exchange Hybrid solutions and modernizing messaging infrastructure.

Roles and Responsibilities:

- Installed, configured, upgraded, and administered Microsoft Exchange Server 2007, 2010, and 2013 environments.
- Managed Active Directory, ADFS, and Hybrid Exchange configurations to support secure authentication and seamless Office 365 integration.
- Utilized PowerShell to automate administration, troubleshoot Exchange and Active Directory issues, and optimize operational efficiency.
- Executed Exchange Hybrid migration activities, including mailbox migration, coexistence configuration, migration validation, and post-migration support.
- Diagnosed and resolved complex production incidents escalated from support teams while ensuring SLA compliance.
- Created technical documentation, troubleshooting guides, migration runbooks, and knowledge transfer documents to support operational teams.
- Collaborated with engineering, infrastructure, and project teams to implement best practices, resolve critical issues, and improve messaging platform performance.