



Retail Functional

CAREER OBJECTIVE:

To achieve challenging position where I can effectively contribute my skills, work to the brim of my capacity to the entire satisfaction of all.

WORKING EXPERIENCE:

Total Experience: 8.9 – years

Job Title: Retail & Commerce Functional Consultant (MS - D365 F&O, Ax-2012, Ax-2009)

SPECIALIZES IN:

- Manual testing for F&O, Store setup, POS operations, CDX configurations.
- Supply Chain Management & Inventory module
- Expert in Retail POS implementation and post go live support
- Virtual assistance & back office support

COMPUTER SKILLS:

- SQL server, MS Dynamics AX 2009/2012 ERP systems, Azure Active Directory application.
- Dynamic 365 F&O, Commerce operations, Commerce Scale Unit configurations.

EDUCATIONAL QUALIFICATION:

✓ 2014 – Completed M.C.A (Master of Computer Application)

PROJECTS:

PROJECT EXPERIENCE

Feb 2022 – APR 2024

Role Retail & commerce Functional consultant

Environment Microsoft Dynamics 365 F&O/ Ax-2012

Roles/Responsibilities:

- Leading a team for Retail implementation, development & support around 2000+ Retail stores PAN India.

- Preparing design Documents for client requisition on development.
- Retail Channel configuration and store setup.
- Monthly Sales, Reports, Day wise billing maintenance with day end monitoring for all Retail Outlets.
- Data Recovery monitoring, New store setup & configuration and activation, Managing Retail operations
- Testing on deployed developments & Client support for Retail operations.

PROJECT EXPERIENCE

Jan 2021 – Jan 2022

➤ Project 1

Role	Retail & commerce Functional consultant
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Environment **Microsoft Dynamics 365 F&O**

➤ Project 2

Role	Retail & commerce Functional consultant
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Environment **Microsoft Dynamics 365 F&O**

Roles/Responsibilities:

- To interact with client for project development. Requirement analysis, feasibility checking for development
- Functional design Document preparation for client requisition on development.
- Retail Channel configuration and store setup. To setup RSSU Configurations.
- Commerce package deployment in RSSU server.
- Testing on deployed developments & Client support for Retail operations.

PROJECTS:

PROJECT EXPERIENCE

Apr 2018 – Jan 2021 -Project 3

Role	Retail Functional consultant
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Environment **Microsoft Dynamics 365 Finance & Operations**

Project Description: Microsoft Dynamics 365 Platform, Satisfying User requirements. Transformation from Ax to D365. Microsoft LCS Maintenance.

Roles/Responsibilities:

Responsible for the day-to-day support of the Microsoft Dynamics D365 system, with a focus on Finance/Accounting, Sales, Purchasing, Inventory Management. Played key role and conducted sessions for requirement gathering and finalizing the conceptual design phase.

- Pre-implementation activities performed in D365 for Retail Project
- Configured and Customized in Sales & Marketing, Retail Module of AX
- Prepared Test cases and test execution with different scenarios
- Designed Sales and Inventory Management
- Implementation and deployment of AX modules and customizations
- Basic knowledge in AX concerning setup of accounts, dimensions and posting profiles
- Organizing and leading User Acceptance Demo and User Acceptance Test meetings
- Create and document solutions to support user training
- Perform as a member of a support team for ERP systems 24/7 to the showrooms and back office

Apr 2018– Jan 2021

Microsoft Dynamics AX 2009, AX 2012

Environment

Microsoft Dynamics AX 2009, AX 2012

Project Description: This project involves customization of **Microsoft Dynamics AX 2009** product based on user requirement. Supported all showrooms by 24/7

Roles/Responsibilities:

- Supply Chain or Retail Management software experience is also helpful
- Implementation and deployment of AX modules and customizations
- Prepared Test cases and test execution with different scenarios
- Created various elements from the **AOT (Application Object Tree)** like **Tables, Extended Data Types, Views, Forms, Reports,** and Menu Items as and when required during the flow of the project

PROJECTS:

PROJECT EXPERIENCE

Sept 2015– Apr 2018

Role

Process executive

Environment

Net suite management

Project Description:

Description: Work on **Net Suite** cloud business technology software to manage inventory for ERP (Enterprise Resource Planning) to maintain Clients business. It helps to access customer's reports, discover, records and manage user identities and their related access permissions in an automated fashion.

Maintain quality, time management, product sales, purchase and billing for the customers. Generate Productivity and Reports to the client.

Roles/Responsibilities:

- Web Surfing
- Email blasting
- Client business related report maintenance and service & support