

RETAIL TECHNICAL

Senior Technical
Consultant

Forward-thinking professional offering 9 years of experience working for IT consulting firms on configuration projects. Trained in Business Central with extensive skills and history of proactivity. Dedicated to solution-oriented problem-solving.

Work history

2022-01 -
Current

SENIOR TECHNICAL CONSULTANT

- Project : BAHRAIN DUTY FREE SERVICES [Version D365 BC 23 On-premise]
- End to end implementation of the project development
- CCTV,Signature PAD integration,Shelf Label Integration and other multiple third party app integration.
- Enhanced software performance by identifying and resolving technical issues for numerous clients.
- Customizations of critical processes.
- Project : COCOCART [Version D365 BC 20 On-premise]
- End to end implementation of the project development
- Integrations(Order Landing)
- Analyzed customer requirement, offered target possible recommendation to meet the desired requirement
- Project : D-Mart [Version D365 BC 20 On-Premise]
- Integrations(EDC Machine Wireless, EDC Machine Wired, UPI Integration, Dynamic QR integration on POS)
- Major bug fixing from previous development
- Project : Tim Horton's India [Version D365 BC 19 On-Premise]
- End to end implementation of the project development
- Integrations(EDC Machine Wireless, UPI Integration, Dynamic QR code Integration, RBI Portal upload Data Integration, Data Transfer Integration from one database to another)

Links

- <https://www.linkedin.com/in/praveshcse/>

Skills

Team Handling



Functional Requirement
understanding



Mentorship



Coaching



Training



Project Handling



Software development
expertise



- Customized function development as per the client's requirement and suggestion

Agile methodologies mastery	
Business process improvement	
Technical architecture design	
Microsoft Dynamics 365 Business Central	
Enterprise Resource Planning (ERP)	

2021-08 -
2022-01

TECHNICAL CONSULTANT

- Project : ECOMM [Version D365 BC 20 SAAS]
- Fixing of bugs in own customize product
- Writing test automation for all customized process
- Implementing new feature as per the product needs
- Managed multiple projects simultaneously while prioritizing deadlines effectively under pressure through meticulous organization skills and time management.
- Reduced downtime and improved productivity by providing timely technical support to clients, addressing their concerns and solving problems quickly.

2020-03 -
2021-08

TECHNICAL CONSULTANT

- Project : Sapphire Foods India Pvt Ltd
- [Version D365 BC 14]
- Integrations(Gift Card Integration, LS to SAP Data Transfer Integration, Phone-Pe Integration, UPI Integration, Dynamic QR payment Integration, Order Landing and Order status integration for KFC and Pizza Hut, Card Swipe Machine integration)
- Customized more than 20 Functionalities while implementing end to end project
- Post Go-Live technical issue resolution
- Assessed business requirements to create focused solutions.
- Increased client retention rate by building strong relationships through effective communication, understanding their goals, and delivering tailored technology solutions.

2020-03 -
2020-03

TECHNICAL CONSULTANT

- Project : Red Tape Dubai [Version Navision 2016]
- Created new POS Feature in non LS retail (Standard Navision) database
- Developed and Customized data base and

various components of database such as multiple reports like Gender wise report, Sales Price report, X-report, Z-report and Salesperson wise report and create custom Gift Voucher issue and Redeem Functionality

- Project : SPS Hospital Ludhiana [Version Navision 2016]
- Customized sales order, Transfer order, Purchase Order, Barcode and QR code generation
- Customized OP/IP billing process for directly appear multiple Items on POS screen based on availability while doing end to end implementation of Project
- Card Swipe Machine Integration Wired

2016-03 -
2019-10

TECHNICAL CONSULTANT

- Project : Indira Gandhi International Airport [Version Navision 2009 R2]
- Customization of DIAL 13 Anniversary promotion functionality
- Customization of DUTY FREE DELIGHT promotion functionality
- Handled support for more than 200+ stores along with minor development

Education

2019-01 -
2022-01

Master of Technology: Software Systems