

SeniorConsultant

Highly experienced Microsoft 365 Content Migration Solution Architect with 8+ years of expertise in delivering enterprise-scale Tenant-to-Tenant, Exchange Online, SharePoint Online, OneDrive, Microsoft Teams, and Google Workspace to Microsoft 365 migration programs. Proven expertise in designing end-to-end content migration architecture, SharePoint Online solution architecture, migration strategies, content mapping, wave planning, and Microsoft 365 + Azure integrated solutions for large enterprise environments. Successfully delivered large-scale migration projects involving 8K+ users and 140+ TB of business-critical data, ensuring minimal downtime, secure cutover, and seamless business continuity. Strong hands-on experience with Exchange Online, SharePoint Online, Microsoft Teams, OneDrive, Microsoft Entra ID (Azure AD), Microsoft Graph API, OAuth 2.0, and PowerShell automation. Experienced in conducting migration readiness assessments, risk analysis, dependency analysis, cutover planning, and implementing mitigation strategies throughout the migration lifecycle. Skilled in implementing Microsoft Purview Governance, Data Loss Prevention (DLP), Retention Policies, Sensitivity Labels, Conditional Access, and enterprise security and compliance frameworks. Proven ability to lead architecture discussions, collaborate with business and technical stakeholders, provide technical leadership, and drive successful end-to-end migration delivery using ShareGate, AvePoint, Cloudiway, DryvIQ, MigrationWiz, ServiceNow, and JIRA. Demonstrated success in managing complex migration projects while ensuring compliance with security and governance standards.

Profile

Education

Bachelor of Engineering

Package experience

Microsoft 365 Content Migration Solution Architect

Tech Stack

Microsoft 365 Content Migration Solution Architect , SharePoint Online, OneDrive, M365 Enterprise Apps (Office), SOPs, knowledge articles, release notes, Quest On Demand Migration / ShareGate, PowerShell & Microsoft Graph API, Microsoft 365 Copilot & Copilot Studio, Governance, Security & Compliance, Microsoft Purview, Defender for Office 365, Tenant-to-Tenant (T2T) & Cloud Migration

Employment history

- Company: Dynamics Monk
- Role: Consultant
- Duration: Jan 26-Present

Professional Consultancy Experience

Area of expertise:

- Expertise in Microsoft 365 content migration strategies and architecture for enterprise environments.
- Hands-on experience with Exchange Online, SharePoint Online, OneDrive, and Microsoft Teams migrations.
- Proficient in using migration tools such as Cloudiway, DryvIQ, and AvePoint for seamless execution.
- Strong background in security and compliance frameworks, including Microsoft Purview and DLP.
- Experience in conducting migration readiness assessments and risk analysis for large-scale projects.

- Skilled in automating migration tasks using PowerShell and other scripting tools.
- Ability to lead technical discussions and collaborate with stakeholders for successful project delivery.
- Proven track record of managing complex migration projects with a focus on user experience and operational excellence.

Project Details:

Client : Enterprise Collaboration Platform Migrations

Role : Project Lead / Migration Architect

Client Profile: Led Tenant-to-Tenant and Google Workspace → M365 migrations for enterprise users across Exchange Online, SharePoint, OneDrive, and Teams.

Roles and Responsibilities:

- Leading enterprise migrations for 8,000+ users and 140+ TB data across M365 and Google Workspace.
- Architecting and executing Tenant-to-Tenant and Google Workspace → M365 migrations.
- Defined migration strategy including wave planning, cutover, and rollback mechanisms.
- Used Cloudiway, DryvIQ, AvePoint Opus, Veronis for seamless execution.
- Built PowerShell automation for provisioning, validation, and reporting.
- Acted as L3 escalation point for critical migration issues.
- Ensured compliance with Microsoft Security & Compliance and Entra ID policies.
- Delivered documentation, SOPs, and training.

Project Details:

Client : Cloud Collaboration & Security Transformation

Role : Senior Consultant Engineer

Client Profile: Supported Microsoft 365 and Google Workspace migration and administration projects, including Exchange Online, SharePoint Online, OneDrive, Teams, Gmail, and Google Drive workloads.

Roles and Responsibilities:

- Executed Microsoft 365 and Google Workspace migration activities, including mailbox, OneDrive, SharePoint, and collaboration workload migrations, validation, and user support.
- Administered Exchange Online, Gmail, SharePoint Online, Teams, OneDrive, and Entra ID environments, ensuring secure access, mail flow reliability, and operational excellence.
- Implemented security and compliance solutions such as DLP, retention policies, sensitivity labels, MFA, and Conditional Access to meet organizational requirements.
- Developed PowerShell-based automation and supported critical escalations, improving operational efficiency and ensuring successful project delivery.

Project Details:

Client : Enterprise Messaging & Collaboration Support

Role : Senior Exchange Administrator

Client Profile: Provided advanced support and administration for Microsoft 365 services, with a primary focus on Exchange Online and collaboration workloads including Teams, OneDrive, and SharePoint.

Roles and Responsibilities:

- Administered and supported Exchange Online environments, troubleshooting complex mail flow, mail delivery, transport, and mailbox-related issues.
- Provided advanced support for Microsoft Teams, OneDrive, and SharePoint Online, ensuring seamless collaboration and user productivity.
- Implemented and maintained Microsoft 365 security and compliance controls, including retention policies, data protection, and governance requirements.
- Managed high-priority escalations through ServiceNow and Dynamics 365, performing root cause analysis and coordinating resolutions with global support teams.

Project Details:

Client : M365 Support & Security Operations

Role : Senior Technical Advisor

Client Profile: Supported a large-scale Microsoft 365 environment serving global users, focusing on secure collaboration, compliance, and operational excellence across cloud productivity services.

Roles and Responsibilities:

- Investigated and resolved escalated incidents related to Exchange Online, Teams, OneDrive, and SharePoint Online services.
- Troubleshoot security, compliance, retention, and access-related issues while ensuring adherence to organizational policies and SLAs.
- Collaborated with engineering and support teams to identify root causes, implement solutions, and improve service reliability.
- Provided technical mentoring and knowledge transfer to L1 engineers, enhancing troubleshooting capabilities and resolution efficiency.

Project Details:

Client : Infrastructure Monitoring & Network Operations

Role : NOC Administrator

Client Profile: Provided 24x7 infrastructure and network operations support for enterprise environments, ensuring high availability, proactive monitoring, and timely incident resolution.

Roles and Responsibilities:

- Monitored enterprise infrastructure, servers, and network devices using SolarWinds to identify and address potential issues proactively.
- Managed incident response, ticket handling, and escalation processes, ensuring timely resolution and adherence to SLA requirements.
- Performed network troubleshooting and coordinated with server, network, and application teams to resolve service disruptions and maintain system availability.

Project Details:

Client : System Administration & End User Support

Role : Associate System Engineer

Client Profile: Supported day-to-day IT operations for enterprise users by ensuring reliable access to business applications, email services, and collaboration platforms.

Roles and Responsibilities:

- Administered user accounts, access permissions, and mailbox lifecycle activities across enterprise environments.
- Provided L1/L2 technical support for Microsoft 365 applications, endpoint systems, and business-critical services, ensuring timely issue resolution.
- Troubleshoot hardware, software, email, and access-related issues while maintaining compliance with organizational policies and services standards.

Project Details:

Client : Technical Support & Security Operations

Role : Trainee Technical Support Engineer

Client Profile: Supported web infrastructure and security operations for customer-facing environments, focusing on secure connectivity, service availability, and performance optimization.

Roles and Responsibilities:

- Delivered technical support through chat, email, and phone channels, resolving customer issues and service requests within defined SLAs.
- Administered SSL/TLS certificates and managed domain security configurations to ensure secure communication and service continuity.
- Configured and optimized CDN services to improve website performance, availability, and protection against security threats.
- Troubleshoot domain, DNS, routing, and connectivity issues, collaborating with internal teams to

ensure timely resolution and customer satisfaction.